

Newman's Care Home

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Inspection report

41-45 Pump Piece
Leominster
Herefordshire
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Tel: 01568612304

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05 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Newman's Care Home is a care home service without nursing, for up to eight younger and older people living with learning disabilities or autistic spectrum disorder. There were four people living at the home at the time of our inspection.

We found the following examples of good practice.

- People told us staff always wore masks when assisting them with personal care and also said staff were particular about regularly washing their hands, which helped to reduce the likelihood of infections spreading.
- Staff gave us examples of how they were practicing safe care whilst ensuring people's sensory needs continued to be met. This included wearing transparent personal protective equipment, where it was safe to do so.
- Staff were following The Department of Health guidelines to promote safe care, including visits to the home by other professionals. Staff had also been supported to understand how to care for people safely through additional training and COVID-19 specific guidance.
- Staff told us they were supported to provide safe care to people through discussion with the registered manager and through access to personal protective equipment, (PPE).
- The registered manager undertook additional spot checks to ensure staff were protecting people by wearing appropriate PPE.
- People were supported to reduce any social isolation they may experience during the pandemic. Staff had introduced social stories to help people to understand COVID-19. In addition, pictorially based records of enjoyable things people continued to do during the pandemic were used. These helped people to reflect on what mattered to them and promoted their well-being.
- Additional cleaning of frequently touched surfaces had been introduced to further reduce the likelihood of COVID-19 outbreaks.
- Processes had been put in place to ensure a single member of staff was nominated to undertake supermarket shopping for the home, to further reduce risks to people.
- The registered manager and provider had contingency plans in place so they could be assured the likelihood of the spread of infection would be reduced through appropriate uses of specific areas of the home, should this be needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newman's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 05 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service, should this be required..
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.