

# Dr. Andrew Kaczmarski A W Kaczmarski Dental Surgery Inspection report

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### **Overall summary**

We undertook a follow up focused inspection of A W Kaczmarski Dental Surgery on 31 August 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental advisor.

We had previously undertaken a comprehensive inspection of A W Kaczmarski Dental Surgery on 12 June 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing safe and well-led care and was in breach of regulation 12 and 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for A W Kaczmarski Dental Surgery dental practice on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection, we asked:

- Is it safe?
- Is it well-led?

### Our findings were:

#### Are services safe?

# Summary of findings

We found this practice was providing safe care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breaches we found at our inspection on 12 June 2023.

### Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breaches we found at our inspection on 12 June 2023.

### Background

A W Kaczmarski Dental Surgery is in Acton in the London borough of Ealing and provides NHS and private dental care and treatment for adults and children.

There is step free access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice.

The dental team includes a dentist and a dental nurse (who also covers reception duties). The practice has 1 treatment room.

During the inspection we spoke with the dentist and the dental nurse. We looked at practice policies, procedures, and other records to assess how the service is managed.

The practice is open:

8.30am to 6pm Monday, Wednesday, Thursday, and Friday.

# Summary of findings

### The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?	No action	$\checkmark$
Are services well-led?	No action	$\checkmark$

## Are services safe?

### Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

At the inspection on 31 August 2023, we found the practice had made the following improvements to comply with the regulations:

- Clinical waste was now secured in a bin in a secure location.
- The control of substances hazardous to health (COSHH) file had been updated and all relevant items were listed in the file. Risk assessments had been completed for all items and COSHH items were stored securely.
- A five-yearly electrical installation certification report (EICR) had been completed and this was satisfactory.
- All staff had completed safeguarding training to level 2 in line with clinical requirements.
- All medical emergencies medicines were available in line with Resuscitation Council guidelines.

# Are services well-led?

### Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 31 August 2023, we found the practice had made the following improvements to comply with the regulations:

- Systems had been put in place for infection control and radiograph audits to be completed in line with guidance. Recent audits of both had been completed since our last visit.
- A lone worker risk assessment had been completed. The dentist confirmed he was no longer seeing patients alone and appropriate arrangements had been put in place for the cleaner when they worked alone.
- Governance arrangements had improved. The paper and electronic filing systems had been updated and documents were in an orderly manner.
- The practice had records of checks to medical emergencies equipment and medicines.
- Patient care records reflected guidance, and they were accurate, complete, and contemporaneous. Discussions with patients including recording treatment options, intra oral checks, risk assessments and documenting consent were being suitably documented.