

Cedar Tree Care Home Ltd

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Inspection report

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Tel: 01332767485

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cedar Tree Care Home provides accommodation for nursing and personal care for up to 40 people. At the time of the inspection there were 29 people living at the service. The service was over three floors with spacious communal areas and a large garden.

We found the following examples of good practice.

- The home was closed to visitors and there was clean signage to inform visitors. While the home was closed the service kept people in touch with their families using video calls or phone calls.
- When the home was open to visitors, the registered manager ensured relatives were booked in, and policies were followed to minimize the risk of infection.
- People living at the service who were COVID-19 positive were in isolation, one person who was not able to isolate in their room was isolated in a communal area alone to minimize risk.
- Chairs and couches in communal areas could be easily cleaned and had been spaced to prevent cross infection when in use.
- All rooms were ensuite and had televisions and Internet so people were easily isolated.
- The building was designed so rooms were in bubbles of four and staff were allocated to these bubbles to reduce the risk of cross infection.
- People living at the service and staff had all been risk assessed to identify if shielding was required.
- People had their temperatures and oxygen saturation checked twice a day to identify any change in their condition quickly.
- The service was spacious and staff had rooms on each floor to take socially distanced breaks. Rooms had been allocated with showers for staff to change uniforms to prevent cross infection.
- The registered manager had set up a COVID-19 testing room with bathroom facilities and staff were tested three times a week.
- Signage to remind staff of the correct personal protective equipment (PPE) and handwashing procedures were visible throughout the home to promote current guidelines.
- The main kitchen distributed meals which were served out by staff in dining areas. This meant kitchen staff minimized contact with staff and people to prevent cross infection, there were signs on the kitchen door reminding staff not to enter.
- Laundry facilities were spacious, tidy and well organized to prevent cross infection.
- The registered manager had ensured staff had been given additional training in infection control procedures, PPE, handwashing and how to perform COVID-19 tests.
- Extra domestic staff had been employed to ensure cleaning was enhanced and extra cleaning of frequent touch points was in place. The service had a sanitizer that was used at night to clean communal areas.
- People had their own equipment and wheelchairs. Any equipment that needed to be shared like hoists were cleaned immediately after use.
- When staff were self-isolating, staff on duty had pulled together and worked extra shifts to cover to avoid using agency staff.

- The registered manager performed regular walks round the service to ensure safety and compliance with current guidance and PPE.
- The registered manager told us that directors were very supportive and had been in the home to help and increased staffing when required to support people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cedar Tree Care Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.