

Hoyland Hall Limited

# Hoyland Hall Residential Home

## Inspection report

Market Street  
Hoyland  
Barnsley  
South Yorkshire  
S74 0EX

Tel: 01226745480

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04 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Hoyland Hall is a residential care home providing care and accommodation for up to 40 people. There were 17 people living at the home when our inspection visit took place.

We found the following examples of good practice.

Information was clearly displayed at the entrance. Relatives were kept regularly informed. Arrangements were in place for window visits and a visiting pod was in use. Alternative arrangements for people keeping in contact with relatives were available, such as telephone calls and a laptop for virtual meetings.

Staff changed into clean uniforms on arrival; a dedicated room had been provided for this. Staff put on personal protective equipment (PPE) in a separate room with appropriate handwashing facilities. Good stocks of PPE were in place and easily available for staff; this was stored safely. Staff followed social distancing rules. The registered manager frequently met with people and staff to update them about new COVID-19 guidance and rules. Open discussions were encouraged. People were supported to understand in a way appropriate to them.

Appropriate checks were undertaken before people moved to the home. The registered manager had developed clear procedures for staff to follow, in line with up-to-date guidance. To support people who were self-isolating additional arrangements had been made to keep people and staff safe.

People and staff received Covid-19 testing regularly. The home had separate zones to accommodate people who had tested positively for Covid-19, although these had not had to be used. A separate area had been identified to support people who were self-isolating. This was a self-contained unit.

Extra cleaning was taking place and additional cleaning schedules had been introduced for areas such as door handles and rails. Separate cleaning trolleys and products were used for each designated zone. Further refurbishment was taking place throughout the home.

The registered manager had updated policies and risk assessments to reflect the changes made as a result of the Covid-19 pandemic; these followed government guidance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 4 March 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.