

Sun Healthcare Limited

Shaftsbury House

Inspection report

53 Mount Vernon Road
Barnsley
South Yorkshire
S70 4DJ

Tel: 01226786611

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07 October 2020

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29 October 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Shaftsbury House is a care home registered to provide accommodation and personal care for up to eleven people. The service supports adults who have a learning disability or autistic spectrum disorder.

We found the following examples of good practice.

- At the time of our visit access to the home was restricted for non-essential visitors. As a result, visits from relatives and friends were taking place in the back garden. A gazebo had been erected to provide shelter and the garden was accessed through a side gate negating the need to enter the building. Visits were pre arranged and visitors were expected to wear appropriate personal protective equipment (PPE) and maintain social distancing. Relatives and friends had been kept informed of any visiting restrictions and the guidelines they were expected to follow.
- The premises were clean and well maintained. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. For example, door handles and light switches were regularly cleaned throughout the day. Hand sanitiser was readily available on the premises, including the garden.
- All staff had received recent training in infection control and prevention. Staff were seen to be following correct practice in this area. More staff had been recruited where necessary to provide additional support during the pandemic. For example, to support people to follow social distancing guidelines when leaving the premises.
- Barnsley Clinical Commissioning Group had identified the service to be part of The Department of Health and Social Care clear mask pilot. It is proposed the introduction of clear face masks will help overcome some of the difficulties care workers wearing PPE are facing communicating with some vulnerable people. Staff were also promoting the use of video technology to maintain communication between people living at the service, their relatives and friends, and health and social care professionals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Shaftsbury House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 7 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.