

C&O SLS Limited

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Inspection report

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Tel: 01371238188

Date of inspection visit:
25 January 2022

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23 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

C & O SLS Limited support people to live independently in their own homes. The service currently provides personal care and support to eight people. A supported living service enables people to live independently in their own home and receive care and support without total reliance on parents or guardians. People have tenancy agreements with a landlord and receive their care and support from a domiciliary care agency.

We found the following examples of good practice.

Risk assessments had been carried out on people using services and staff belonging to higher risk groups and actions had been taken to reduce the risks.

The service used isolation effectively.

The Infection Prevention and Control Policy was regularly updated, including their COVID-19 IPC Policy.

Staff had all completed infection prevention and control training, and this included the correct procedures for using personal protective equipment (PPE).

There were appropriate procedures to ensure infection control risks were minimised.

The registered manager had contingency plans in place to prepare for an outbreak and manage any staff absences effectively.

The registered manager and director were very proud of their staff team and told us they had all done their utmost to keep the people they supported safe during the COVID-19 pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

C&O SLS Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24hrs notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.