

Meridian Healthcare Limited

Fazakerley House Residential Care Home

Inspection report

Park Road
Prescot
Knowsley
Merseyside
L34 3LN

Tel: 01512899203

Date of inspection visit:
15 April 2021

Date of publication:
29 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Fazakerley House is a residential care home providing accommodation and personal care for up to 45 people. There were 35 people living at the service at the time of this inspection.

We found the following examples of good practice.

Visitors to the service were screened for symptoms of COVID-19 prior to being invited inside, to help prevent the possible spread of any infection. Family visits were pre-arranged and took place in a comfortable, dedicated area designed and equipped to keep people and others safe. The area was thoroughly cleaned in between visits.

A family member told us, "Staff have been amazing. They have communicated with me during COVID and kept me up to date with everything, I can't fault them in any way." People told us they felt safe living at the service and staff told us they felt safe at work.

Staff had received up to date IPC training and had access to up to date policies and procedures to manage any risks relating to the COVID-19 pandemic. There was clear signage located around the service providing advice and guidance on things such as handwashing techniques, social distancing and disposal of domestic and clinical waste. Staff had a good understanding of current IPC practices.

Staff had access to a good supply of appropriate personal protective equipment (PPE). PPE was used and disposed of safely. People told us staff always wore a face mask and used, additional PPE when delivering personal care.

People living at the service, staff members and visitors were tested for COVID-19 in line with current guidance and a record of tests carried out at the service was kept.

There were two staff members appointed as infection prevention and control leads. They kept up to date with current IPC guidance and best practice and shared any updates across the staff team.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fazakerley House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.