

Willover Property Limited

Abbeydale - Derby

Inspection report

182 Duffield Road
Derby
Derbyshire
DE22 1BJ

Tel: 01332331182
Website: www.abbeydalenursinghome.co.uk

Date of inspection visit:
07 April 2022

Date of publication:
10 June 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Abbeydale is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service accommodates up to 41 people in a large property over three floors. At the time of our inspection there were 20 people using the service. The service specialises in the care of older people and those living with dementia.

We found the following examples of good practice.

When people had tested positive for Covid-19, they followed the most recent government guidance. People isolated in their own rooms and were supported by staff. If there were several people who tested positive, they used a separate lounge area so that they would remain in a separate 'bubble' and not feel so isolated.

Staff had been trained in infection prevention and control, food hygiene and COVID-19. They had also been trained in hand washing and donning and doffing personal protective equipment.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.

We saw that cleaning took place throughout the day so that there was continuous cleaning taking place.

Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

There was a robust infection prevention and control audit in place. If there were any areas for improvement identified, there was a clear audit trail and information on how this had been followed up.

We saw that each part of the home had a notice stating when that area had been deep cleaned. This ensured that they reduced the risk of infection further than regular cleaning could achieve,

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Details are in our findings below.

Abbeydale - Derby

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 April 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Visiting in care homes

The provider had facilitated visits throughout the pandemic where possible, visits took place in people's own rooms and essential carers had been encouraged throughout to ensure that people had close family involvement and company. They had also facilitated zoom meetings with family's which had been accepted well and helped to reduce isolation.