

One Housing Group Limited

Camden Park House

Inspection report

57-59 Camden Park Road
London
NW1 9BH

Tel: 02072677503

Date of inspection visit:
26 February 2021

Date of publication:
06 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Camden Park House is a 'care home' which is registered to accommodate a maximum of 13 people with mental health conditions. On the day of our inspection, the service was providing care for 13 people.

We found the following examples of good practice.

The service supported people in understanding risks related to the COVID-19 pandemic. When needed, staff gently reminded people about infection prevention measures. It was also discussed in people's one to one meetings with staff and in the home's residents' meetings. There was signage in the communal areas of the home reminding people about social distancing and other infection prevention measures.

There were suitable Personal Protective Equipment (PPE) available that was restocked weekly. We saw that staff were wearing masks when in the communal areas of the home. Staff encouraged more vulnerable people using the service to use masks in the communal areas so the risk of infection for them was reduced. Most people were happy with this arrangement and they wore masks as suggested. PPE was offered to visitors on the entry to the home. Hand sanitiser gels were available in staff offices and the main communal areas. We recommended that additional hand sanitiser gels were provided at the points of entry to the service and the corridors leading to people's bedrooms. We also recommended that the sink in the staff office, which was used for the visitors to wash their hands on their arrival at the home, was solely used for this purpose.

All staff and all but one person using the service were participating in the care home testing programme. All professionals and people's visitors visiting the home were offered lateral flow testing for COVID-19 (short term tests providing immediate results). They were required to do the test before conducting their visit at the home.

There was a cleaning regime at the home to ensure people lived in a clean environment. The domestic member of staff undertook wide-ranging cleaning tasks throughout the week. The home's night staff were tasked with the cleaning of the service during the weekend. Staff were following a service users' room cleaning rota to ensure each person's room was cleaned regularly. In one case, due to the person's vulnerable health, staff cleaned their room daily. This ensured the risk of any infection was further reduced.

The registered manager carried out daily visual checks to ensure staff and people using the service followed infection control and prevention measures. We recommended that these checks were recorded for audit and future reference purpose.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Camden Park House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach in relation to preventing visitors from spreading infections, using hand sanitiser in the communal areas and disposing of PPE and recording of Infection prevention and control audits. Following our inspection, the manager provided us with further informant and evidence these areas of infection prevention and control were being addressed.