

Community Care Solutions Limited

Acacia House - Peterborough

Inspection report

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05 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Acacia House - Peterborough is a residential care home providing personal care to five younger adults with autism, physical and learning disabilities. At the time of our inspection there were five people living there in one adapted building.

We found the following examples of good practice.

A safe process was in place for any visitors to the service including a rapid test for COVID-19, regular temperature checks, a health questionnaire and wearing personal protective equipment (PPE). Staff implemented their training about the correct use of PPE, they had enough supplies of this and a separate area to put it on and take it off.

The home was tidy and clean. Strategies were in place to inform people about the virus such as social stories to enable people to continue to live safely. Plans had been implemented to help ensure people could socially distance including ensuring they still went out on essential journeys.

The provider had contingency plans in place to manage any potential future outbreak of COVID-19. These included additional staff resource for staff to work in a group. Only these groups of staff would support a person if there were any infection outbreaks.

People who needed to leave the service and return for any reason had additional COVID-19 testing and attention to detail about hygiene practises. There was a cleaning programme in place with deep cleans and frequent disinfecting and sanitising of frequently touched items.

Visits to people were planned and limited to one visitor. Where people needed regular visits, the were facilitated such as in a local park or walk in the local area. Other means of staying in touch with relatives and friends included the use of phone calls, social stories and pictures.

There was an effective process to ensure people, staff and visitors had regular COVID-19 tests. This included risk assessments to manage any person or staff member at an increased risk and best interest decisions to help keep people safer by emphasising things to them which could remain normal.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Acacia House - Peterborough

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.