

Earlfield ZG Limited

# Earlfield Lodge

## Inspection report

25-31  
Trewartha Park  
Weston-super-mare  
BS23 2RR

Tel: 01934417934

Date of inspection visit:  
24 May 2021

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17 June 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Earfield Lodge is a residential care home providing accommodation and personal care to older people, some of whom are living with dementia. The service can support up to 52 people. There were 34 people living in the home at the time of the inspection. The service provides accommodation in several adjoining premises and is laid out over five floors. There are four areas to the service: Bluebell, Lilly, Poppy and Buttercup. There is access to a garden and patio area. The service has changed providers and has not yet received a rating inspection.

We found the following examples of good practice.

There had not been any outbreaks of COVID-19 in the home. At the time of the inspection all residents and staff tested negative.

When staff came on shift, they sanitised their hands and put on personal protective equipment (PPE). Staff walked through the building to the staff room for hand over. They did not carry out temperature checks or change into their uniform. The registered manager told us they would review this and ask staff to come to work in their own clothes and complete a temperature check. The registered manager confirmed staff will get changed prior to entering the building. This will further reduce the risk of cross contamination.

Staff had good knowledge of infection prevention and control (IPC). All staff had received IPC training, including how to safely put on and take off PPE such as gloves, aprons, and face coverings. A staff member said, "Senior staff regularly refresh the training to remind us."

The home was clean and tidy. The provider employed a team of housekeepers seven days a week. There was a robust cleaning schedule that included disinfecting touch points several times a day. However, some chairs and bedside tables were stained, and damaged. This meant furniture was permeable, allowing liquids to pass through so bacteria could lodge in the damaged areas and prevent them from being thoroughly cleaned. We discussed this with the registered manager who assured us any damaged furniture will be replaced.

We saw staff wearing PPE correctly. All rooms we saw, had foot operated bins to dispose of clinical waste. There were PPE stations kept on each floor. Staff removed PPE before leaving people's bedrooms.

The homes visitor's policy was clear and in line with national guidance. However, staff did not follow the policy, for example, staff did not carry out temperature checks. The registered manager implemented this on the day of the inspection.

Visitors were required to follow the home's infection control procedures. There was a visitor's room that was accessed from the garden. The visitor's policy had been reviewed and updated to reflect the new guidelines that will now allow up to five people visiting.

The home was split into five floors. The registered manager explained how they would implement zoning as each unit could be closed off in the event of an outbreak. There was a contingency plan in place that described key people to contact in the event of an emergency. The registered manager said they had received support from their GP surgery and the local commissioning team during the pandemic.

The registered manager was admitting people to the home. The registered manager said no one would be admitted without a negative test and their belongings would go into isolation for 72 hours prior to the person moving in. Once people were admitted, they were isolated in their rooms for 14 days. The homes admissions policy confirmed this was the correct process for the home.

The registered manager ensured regular testing was carried out, weekly for staff and monthly for people living in the home. This was in line with COVID-19 testing guidance. People living at the home and some staff had received their vaccinations. The registered manager had recorded consent in line with the Mental Capacity Act 2005.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Earfield Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This inspection took place on 24 May 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.