

# Byfield Medical Centre

## Inspection report

Church Street  
Byfield  
Daventry  
Northamptonshire  
NN11 6XN

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

# Overall summary

**This practice is rated as Good overall.** (Previous rating 06/2018 – Good)

The key questions at this inspection are rated as:

Are services safe? – Good

We carried out an announced comprehensive inspection at Byfield Medical Centre on 14 June 2018. The overall rating for the practice was good with requires improvement for providing safe services. The full comprehensive report on the June 2018 inspection can be found by selecting the 'all reports' link for Byfield Medical Centre on our website at .

This inspection was an announced focused inspection carried out on 14 January 2019 to confirm that the practice had made the recommended improvements that we identified in our previous inspection on 14 June 2018. This report covers our findings in relation to those improvements made since our last inspection.

Overall the practice is rated as good.

At this inspection we found:

- The practice had completed risk assessments and taken the recommended actions in relation to fire safety, health and safety, premises and security.
- Reception staff had received training and guidance so they could identify the 'red-flag' symptoms of sepsis.
- Standard Operating Procedures in the dispensary had been reviewed so all prescriptions were signed by a GP before they were dispensed.
- The practice had discontinued the medicines delivery service provided by volunteers.

**Professor Steve Field** CBE FRCP FFPH FRCGP  
Chief Inspector of General Practice

**Please refer to the detailed report and the evidence tables for further information.**

## Population group ratings

<b>Older people</b>	<b>Good</b> 
<b>People with long-term conditions</b>	<b>Good</b> 
<b>Families, children and young people</b>	<b>Good</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Good</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b> 

## Our inspection team

The inspection was carried out by a CQC inspector.

## Background to Byfield Medical Centre

Byfield Medical Centre provides a range of primary medical services to the residents of Byfield and the surrounding area. The practice provides services from its purpose-built location of Byfield Medical Centre, Church Street, Byfield, Daventry, NN11 6XN and from a branch practice at the local Memorial Hall in Woodford Halse. The branch practice was not visited as part of this inspection.

The practice offers dispensing services to those patients on the practice list who live more than one mile (1.6km) from their nearest pharmacy. The practice provides a dispensing service for approximately 4,486 patients.

The practice has a registered manager in place. A registered manager is an individual registered with CQC to manage the regulated activities provided. The service is registered with the CQC to provide the following regulated activities:

- Diagnostic and screening procedures
- Treatment of disease, disorder or injury
- Maternity and midwifery services
- Family planning
- Surgical procedures

The practice population is predominantly white British. The practice serves a slightly lower than average population of those aged 18 years and under and a slightly higher than average population of those aged 65 years and over. National data indicates the area is one of low deprivation. The practice has approximately 8,200 patients and services are provided under a general medical services contract.

The practice has two male GP partners and employs a female salaried GP. The nursing team consists of a nurse prescriber, two practice nurses and a health care assistant, all female. There is a team of reception, administration and dispensary staff all led by a practice manager, a reception manager and a dispensary supervisor. The practice also employs a counsellor to support patients experiencing mental health problems.

The practice is open from 8am to 6.30pm Monday to Friday. The branch practice is open from 9am to 10am Monday to Friday for GP consultations only.

When the practice is closed out of hours services are provided by the Northamptonshire Out of Hours service, run by Integrated Care 24 Limited, and can be accessed via the NHS 111 service.