

Hampshire County Council

# 110 West Street Care Home

## Inspection report

110 A-C West Street  
Havant  
Hampshire  
PO9 1LN

Tel: 02392498333

Date of inspection visit:  
08 February 2022

Date of publication:  
17 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

110 West Street is registered to provide care and accommodation to people with a learning disability. It is divided into three adjoining Houses. House A and B provides more traditional residential accommodation for short term group living for people in need of an assessment or in crisis. House C comprises five flats for people who behave in a way that may challenge others. At the time of the inspection there were five people using the service.

We found the following examples of good practice.

We observed staff following good infection prevention and control practices including appropriate use of Personal Protective Equipment in line with government guidance.

The people who used the service had COVID-19 risk assessments and care plans in place which were individual to them and took account of aspects such as health and social care needs and accessing the community.

The service supported people to maintain relationships with families and friends, either by visiting within the home or via video calls.

The registered manager had COVID-19 audits to assure themselves that staff continued to meet current guidelines around PPE, handwashing and infection control procedures.

Filtration units had been fitted to communal areas of the service to circulate and filter air in the communal areas.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

**Inspected but not rated**

Inspected but not rated

# 110 West Street Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- People were supported to receive visitors within the home safely and in line with current guidance, friends and family were also able to keep in touch via alternative arrangements such as video calling. The service was able to facilitate multiple visitors due to the lay out of the service, all visits are pre booked.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.