

The Grange Centre for People with Disabilities

The Grange - Residential Care

Inspection report

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12 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Grange – Residential Care is a care home providing accommodation and personal care for up to 16 people living with a range of learning disabilities. At the time of the inspection, there were 12 people living at the service.

We found the following examples of good practice.

The provider had created a visiting pod in the garden. This meant relatives were able to visit people without entering residential areas of the service. All visitors were required to complete a rapid test for COVID-19 and return a negative result before entering the pod. Staff were observed following current guidelines on the use of personal protective equipment and cleaning visiting areas before and after visits.

People using the service had access to a sensory room with assistive technology. This meant people were able to use many features, such as the lights and the television using contactless technology reducing the risk of transmission of COVID-19. The provider had employed an assistive technology assistant to support people with this and had worked together with the manufacturer to adapt the voice recognition for people living with a speech impairment.

Relatives had received regular updates throughout the pandemic and were involved in the care of their loved ones. One relative commented, "[Person using the service] coped remarkably well with the support of staff who kept us informed about her and aided her to keep in contact with us." Another relative commented, "The Grange sent us regular detailed and newsy updates by email and we had Zoom meetings which kept us well informed and reassured."

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Grange - Residential Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.