

Neel Chawla & Kavita Chawla

Holmside Residential Care Home

Inspection report

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Northumberland
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Date of inspection visit:
27 April 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holmside Residential Care Home provides accommodation and nursing or personal care for older people, some of who are living with dementia. The home has been significantly extended and provides ensuite rooms over two floors and a large, multifunctional communal space. The service is registered to support up to 39 people. At the time of the inspection 29 people were living at the home.

We found the following examples of good practice.

The service had good arrangements for facilitating relatives to visit people living at the home. People's individual visiting needs were considered.

Individual risk assessments had been carried in relation to keeping people safe during the pandemic. The service had sought consent for actions, such as regular testing, or taken best interests decisions based on people's particular needs.

Effective measures had been put in place to support social distancing in the home, including during mealtimes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Holmside Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 April 2021 and was announced. We contacted the service on the morning of the inspection. This was so we could appraise ourselves of the current COVID-19 situation at the home and ensure the inspection was carried out safely.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.