

Aleksha Care Limited

# Dalling House

## Inspection report

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Date of inspection visit:  
18 January 2022

Date of publication:  
09 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Dalling House is a residential home providing personal care for older people, some of whom were living with dementia. The service can accommodate up to 19 people, some of whom were in receipt of respite care. At the time of the inspection there were 19 people living at the home, three of whom were in respite care.

We found the following examples of good practice. The home had a booking in system for visits from relatives. This prevented overcrowding the home and provided precise timings for visits to start which people and relatives liked. Proof of negative covid-19 tests before entry to the home was mandatory and test kits were provided to people who had not recently taken a test.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dalling House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and staffing at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. At the time of the inspection a domestic cleaner worked one day each week with cleaning responsibilities for the rest of the week fell to care staff. Although records were kept of daily cleaning, they did not provide sufficient detail about times and who had completed the work. The provider told us they were advertising for an additional member of cleaning staff. We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.