

Mr. Alex Manuelsson

Affinity Dental Clinic

Inspection report

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Overall summary

We undertook a follow up focused inspection of Affinity Dental Clinic on 26 May 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had remote access to a specialist dental advisor.

We had previously undertaken a comprehensive inspection of Affinity Dental Clinic on 3 March 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Affinity Dental Clinic on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 3 March 2023.

Background

Affinity Dental Clinic is in Basildon, Essex and provides NHS and private dental care and treatment for adults and children.

There is step free access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice. The practice has made reasonable adjustments to support patients with access requirements.

The dental team includes 3 dentists, 3 dental nurses, 1 trainee dental nurse, 2 dental hygienists, and 1 receptionist. The practice has 4 treatment rooms.

During the inspection we spoke with the principal dentist. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open between 9am and 5pm on Mondays to Fridays.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 26 May 2023, we found the practice had made the following improvements to comply with the regulation:

- Risks associated with the handling and disposal of dental sharps were assessed and an action plan developed to minimise the risk of sharps injuries.
- There were systems to assess and mitigate risks where the dental hygienists worked without chairside support.
- Emergency medicines and equipment were available and stored in accordance with published guidelines. Staff undertook training in basic life support and emergency procedures were discussed periodically during practice meetings.
- Staff induction records included relevant information to help new staff familiarise themselves with the practice's policies and procedures.
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- There were arrangements to ensure that staff completed periodic updates. Staff appraisals were carried out annually as part of a system to monitor staff training and development needs.