

Mayflower Care Homes Limited

Mayflower Court Residential Home

Inspection report

8 Waterford Road
Oxton
Prenton
Merseyside
CH43 6UT

Tel: 01516528810

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25 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mayflower Court Residential Home is a 'care home', registered to provide accommodation and personal care for up to 20 older people. At the time of the inspection there were 15 people living in the home. Accommodation is located over three floors and facilities include two lounges, a dining room and a garden area.

We found the following examples of good practice.

A 'booking in' procedure was in place for visitors to the home including, evidence of a negative lateral flow test, COVID-19 vaccination, temperature taken and a health questionnaire. This helped prevent visitors spreading infection on entering the premises.

The home facilitated face to face visits, in line with government guidance. Any changes to government guidance was implemented immediately. Visitors were kept up to date with any changes through telephone, email and written communication.

Visits were conducted in people's own rooms to minimise any traffic within the home. The home planned to install a marque in the spring to enable visitors the choice of visits in the open air. Alternatives to in-person visitation, such as virtual visits, were supported, as and when necessary.

The home also offered 'step down beds' for people requiring a short period of respite following a stay at hospital. People were admitted safely and in line with the most up to date government guidance.

People and staff were tested regularly for COVID-19. Staff employed at the home had been vaccinated, to help keep people safe from the risk of infection. Some staff had received their COVID-19 booster vaccinations.

Individualised risk assessments for both people and staff were used to help minimise risk of infection transmission. Assessments were also used for people and staff who were deemed to be more clinically vulnerable to the risks of COVID-19.

The home was clean, hygienic and homely. Paintwork in some communal areas was chipped which could impede effective cleaning, but the home had plans in place for a refurbishment, and planned to increase more domestic staff to help implement good infection control practices.

Laundry facilities were located in an outbuilding separate to the home, which helped minimise risk of infection from contaminated laundry.

Infection control policies and procedures helped ensure that the home adopted best practice which complied with current guidance. Cleaning schedules and audits were in place to help maintain cleanliness

and minimise the spread of infection.

Staff were trained in how to put on and take off PPE. Posters located near PPE stations acted as a visual reminder to staff on good practices and the home had adequate supplies of appropriate PPE. Staff had also received training in effective infection prevention and control practices.

The manager maintained links with external health professionals to enable people to receive the care and intervention they needed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Mayflower Court Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The home was facilitating visits for relatives and friends in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.