

Rockdale Housing Association

Rockdale House

Inspection report

Rockdale Lodge
Rockdale Road
Sevenoaks
Kent
TN13 1JT

Date of inspection visit:
24 February 2021

Date of publication:
09 March 2021

Tel: 01732454763

Website: www.rockdale.org.uk

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Rockdale House is registered to provide support with personal care and accommodation for up to 50 people. There were 31 older people using the service at the time of the inspection.

We found the following examples of good practice:

The manager provided personal protective equipment to visitors and residents.

An enclosed meeting room was created for people to meet with family and friends. This had a separate entrance, minimising the risk of infection spread. A visitor coordinator role had been created to facilitate visits and communicate with family and friends.

People, staff and visitors were supported with testing for COVID-19. A dedicated member of staff was deployed to facilitate testing at the home.

There were risk assessments in place for people and staff who fell into high risk groups.

A comprehensive cleaning schedule was in place in the home to minimise the risk of infection spread, this included visitor and high touch areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rockdale House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.