

Runwood Homes Limited

Broomhills

Inspection report

Stambridge Road
Rochford
Essex
SS4 2AQ

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Date of inspection visit:
26 January 2021

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15 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Broomhills is a care home and it is registered to provide care and accommodation for up to 47 older people some of whom may be living with dementia and/or a physical disability and/or a sensory impairment. Although the service is registered to care for 47 people, the registered manager has reduced the number of rooms in use and there were 42 people living in the service during our inspection visit.

We found the following examples of good practice.

Weekly Infection, Prevention and Control (IPC) steering groups were held at the providers head office. Minutes and actions were disseminated to all of the services straight after highlighting any new requirements, for example changes to procedures.

The provider's IPC policies and procedures were up to date and they were audited regularly.

There was a clear procedure for staff and people in the home to be tested for COVID-19 and clear guidelines as to what action should be taken if a positive test was received.

The service provided tests for staff to keep at home for their use if they displayed any COVID-19 symptoms. This meant that they did not have to enter the service to be tested, thus reducing the risk of infection to staff and residents.

IPC procedures were clear and followed by staff. All staff were trained in safe IPC practices. During our visit we observed staff wearing appropriate PPE and the home had plentiful supplies.

People were supported to maintain contact with their relatives in a number of ways, including a visitor pod, window visits, technology and by telephone.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Broomhills

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.