

Springdene Nursing And Care Homes Limited

Springview

Inspection report

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26 July 2016

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Ratings

Overall rating for this service

Good ●

Is the service safe?

Good ●

Summary of findings

Overall summary

At our last inspection of this service on 8 February 2016, the provider was in breach of the regulation relating to medicines management, Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. We found that covert medicines were not being administered correctly and there was a lack of information on 'as required' (PRN) medicines, including when these medicines should and should not be given.

The provider sent us an action plan after the inspection detailing how they would address the breach in order to ensure medicines were being managed safely. At this inspection we found that progress had been made, medicines were managed safely and the provider was no longer in breach of this regulation.

This inspection took place on 26 July 2016 and was unannounced. This inspection was carried out by a single pharmacist inspector. This report only covers our findings in relation to the safe management of medicines within the safe section. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Springview on our website at www.cqc.org.uk.

Springview provides accommodation for 58 older people some of whom are living with dementia.

There was a registered manager in post. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act and associated Regulations about how the service is run.

All of the issues we found with medicines at the last inspection had been addressed. We found that the process for covert administration was now safer, and information on 'as required' medicines (PRN) were in place, as required by current national medicines guidance.

The provider was no longer in breach of the medicines regulation, Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Good ●

The service was safe. The provider had made the necessary improvements to the management of medicines.

Springview

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection checked whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of Springview on 26 July 2016. This inspection was done to check that improvements to meet good practice requirements planned by the provider after our last inspection on 8 February 2016 had been made.

We inspected the service against one of the five questions we ask about services: is the service safe. This is because the service was not meeting some requirements. The inspection was carried out by a single pharmacist inspector.

Prior to the inspection we checked the action plan that the provider sent us following the inspection on 8 February 2016. We also looked at notifications the provider had sent us that are required by law under the Health and Social Care Act 2008. During the inspection we looked in detail at records relating to the safe management of medicines at the home, records related to medicines administration, and how medicines were stored.

Is the service safe?

Our findings

At our last inspection of the service on 8 February 2016, we found that the provider was in breach of the regulation relating to medicines management. We found that covert medicines were not being administered correctly and there was a lack of information on 'as required' (PRN) medicines, including when these medicines should and should not be given.

At this inspection we saw that appropriate arrangements were in place for obtaining medicines. Staff told us how medicines were obtained and we saw that supplies were available to enable people to have their medicines when they needed them.

As part of this inspection we looked at the medicine administration records for 17 people who used the service. We saw appropriate arrangements were in place for recording the administration of medicines. These records were clear and fully completed. The records showed people were getting their medicines when they needed them, there were no gaps on the administration records and any reasons for not giving people their medicines were recorded.

One person was prescribed Warfarin tablets and we saw there was appropriate monitoring of this treatment and records showed the correct dose was being given.

When medicines were prescribed to be given 'only when needed', or where they were to be used only under specific circumstances, individual 'when required' protocols, (administration guidance to inform staff about when these medicines should and should not be given) were in place. This meant there was information to enable staff to make decisions as to when to give these medicines and to ensure people were given their medicines when they needed them.

We saw one person was having their medicines administered covertly. This was managed appropriately with signed consent forms in place and information on how to give the medicines was available. All medicines were either dispersible tablets or were suitable to be crushed.

We also saw the provider carried out daily checks to ensure the administration of medicine was being recorded correctly. Records showed any concerns were highlighted and action taken. This meant the provider had systems in place to monitor the quality of medicines management and to address any concerns identified.

The provider was no longer in breach of the medicines regulation, Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.