

Macneil Limited

# Ashton Lodge Care Home

## Inspection report

Ashton Lodge  
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London  
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Date of inspection visit:  
04 March 2021

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30 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Ashton Lodge Care Home is a nursing home providing personal and nursing care to a maximum of 93 people who may have physical disabilities, dementia, end of life care needs or nursing care. Ashton Lodge Care Home provides accommodation on four floors. At the time of our inspection there were 85 people living in the home.

We found the following examples of good practice:

The whole staff team had reflected on there currently being no cure for COVID-19 and how this affects what they do individually, as a staff team, and collaboratively with residents. This approach encouraged best practice standards of infection prevention and control. For example, cleaning staff led by example to demonstrate the highest standards of cleaning "hands on", as more intensive cleaning schedules were implemented.

Staff and residents approached the pandemic as one community whilst encouraging and supporting each other through the various challenges. The home manager was an Infection Prevention and Control "Train the Trainer" and had specialist nursing and management expertise and experience. During our inspection it was evident through residents and staff feedback that the home represented a culture of inclusion, appreciation and positivity. The home manager acknowledged that all staff including the executive team had consistently gone the extra mile. For example, staff across all roles sustained rota cover and the executive team delivered PPE when the homes suppliers ran out.

The service ensured that visitors to the home were carefully screened so that they do not present a risk to people in the home. Their temperatures were checked at the door. Personal protective equipment (PPE) including face masks, disposable gloves and aprons were provided for visitors before entering the home. Social distancing was observed. This was aimed at preventing and controlling the spread of infection.

Staff had a good understanding of infection prevention and control measures. They had been provided with infection control training and regular updates. The home had enough and appropriate PPEs. Staff changed into their working clothes at the home before starting their work, they changed out of their working before leaving the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Ashton Lodge Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. This inspection took place on 4 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.