

The Royal Masonic Benevolent Institution Care Company

Connaught Court

Inspection report

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Date of inspection visit:
24 March 2021

Date of publication:
14 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Connaught Court is a care home providing personal care and nursing for up to 94 people across six separate units, each of which have separate adapted facilities. At the time of our inspection one of the units was closed. There were a total of 87 people living at the service. Two of the units specialised in providing care to people living with dementia.

We found the following examples of good practice.

Effective systems were in place to ensure staff and visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Facilities were available for visitors to wash their hands and put on PPE. Screening questions and a temperature check were standard requirements for all visitors.

Several areas within the home had been adapted to accommodate visitors, in line with current guidance.

Infection prevention and control (IPC) procedures were clear and followed by staff. All staff were trained in safe IPC practices. The provider had funded additional staff hours to provide enhanced cleaning in the home.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. There had been a good uptake of residents receiving the COVID-19 vaccine.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Connaught Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have recommended that the provider perform a Covid-19 risk assessment for all members of staff.