

Milestones Trust

50 Vassall Road

Inspection report

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20 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

50 Vassall Road provides care and accommodation for six people with learning disabilities.

We found the following examples of good practice.

- There were signs and prompts around the home to remind people of hand hygiene and social distancing. Visitors were shown an advice sheet, describing the measures in place to minimise the risk of transmission and to keep people safe.
- Staff took the temperatures of any visitors entering the home and collected details for test and trace purposes. Visitors used a back entrance to the home to minimise movement through the premises.
- There was a designated area for donning and doffing PPE. Staff wore masks at all times in the house. No concerns were reported about the supply of PPE.
- People's wellbeing was supported by maintaining contact with loved ones through phone calls and outside visits when weather allowed.
- There were contingency plans in place to manage an outbreak. Isolating and zoning was challenging within the building given people's needs and the set up of the house, however there was a plan in place to manage this, in the event of an outbreak.
- Cleaning schedules were in place to ensure good hygiene was maintained. Staff signed to confirm when cleaning had been carried out.
- Testing of staff and people in the home was undertaken regularly to ensure any cases of Covid were identified and action taken accordingly. There were measures in place to support staff in taking time off, if needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated. We were assured the service was following safe infection prevention and control procedures to keep people safe

Inspected but not rated

50 Vassall Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 20 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.