

Ordinary Life Project Association(The) Ordinary Life Project Association - 15 Mossmead

Inspection report

15 Mossmead
Chippenham
Wiltshire
SN14 0TN

Tel: 01249461587

Date of inspection visit:
07 January 2022

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03 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

15 Mossmead is a small residential care home providing personal and nursing care to 2 people with learning disabilities at the time of the inspection. The service can support up to 4 people.

We found the following examples of good practice

At the time of our inspection, the service was isolating due to an outbreak of COVID 19. People were supported to isolate safely. The service had organised additional activities in the home, such as Friday night karaoke, during the isolation period.

People were supported to have visits with friends and relatives safely, there was an adapted area within the home for visiting to take place.

People were supported to go on trips out with their family and continue with social events. The service worked closely with people and their families to reduce the risk where possible.

Current guidance and events were discussed regularly with people living at the home. The service used easy read documents to aid discussion around topics such as social distancing, PPE, Covid 19 and Covid 19 testing procedures.

People and staff were supported to test for Covid 19 in line with current national guidance. Visitors to the service were supported to test for Covid 19 on arrival and temperatures were checked before entering the service.

There was a clear area for donning and doffing of PPE. There was signage in place to help visitors adhere to currently PPE guidance. We observed that staff were using PPE appropriately throughout our inspection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. During a recent outbreak of Covid in this service, the service enacted their contingency plan. However, this plan was not in line with current national guidance.
- We have signposted to relevant guidance and recommend the service updates their contingency plan to bring this in line with current guidance.

How well are people protected by the prevention and control of infection?

- We were not always assured that provider was promoting safety through the layout and hygiene practices of the premises. During our inspection we found that there were cleaning schedules in place and regular cleaning was taking place. However, there was no system in place for cleaning soft furnishings such as curtains, cuddly toys and cushions.
- We discussed this with the registered manager. Following our inspection, the service purchased appropriate equipment and informed us that all soft furnishings had been cleaned and had been added to schedules for regular cleaning in future.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.