

In Chorus Limited Leighside

Inspection report

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23 February 2022

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Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
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|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
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Summary of findings

Overall summary

Leighside provides accommodation for up to five people with a learning disability and autism. The home is set in a quiet cul-de-sac location off a residential street. It has a living room, dining room and large kitchen/diner. At the time of the inspection, five people were living at Leighside.

We found the following examples of good practice.

The home was clean and tidy. Cleaning was well organised with schedules in place for day and night staff to follow. These included the frequency of cleaning and areas to be cleaned, including the disinfection of high touch points such as handles.

People were supported to understand how to maintain good hygiene and infection prevention and control (IPC). Posters and pictures were on display to provide visual guidance to people who used this method of communication.

The provider understood their responsibilities for reducing the risks of the spread of infection. Robust risk assessment and contingency planning in relation to Covid 19 had been completed in line with Government guidance to effectively manage the risks during the pandemic and as the restrictions were eased. Families were kept updated with changes to guidance and visiting arrangements in a timely way.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Leighside

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 hour's notice of the inspection to ensure someone could be there to speak with us.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider had robust systems in place for any visitors to follow before being allowed to enter the home. This included a temperature check, proof of a current negative lateral flow test, the use of hand gel and wearing of a mask. The home had a supply of masks available for visitors if needed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.