

Lifestyle Care UK Ltd

# Glen Arun Care Home

## Inspection report

9 Athelstan Way  
Horsham  
West Sussex  
RH13 6HA

Tel: 01403253881  
Website: [www.glenarun.co.uk](http://www.glenarun.co.uk)

Date of inspection visit:  
24 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Glen Arun is a 'care home'. It is registered to provide nursing care and support for up to 36 older persons. The service provides long term and respite care. At the time of our inspection there were 24 people living at the service.

We found the following examples of good practice

There was an appropriate COVID-19 testing regime in-line with current government guidelines, this included lateral flow testing for all visitors to the service. There was a safe system in place for people's visitors, which included a booking system to stagger visitors and visiting times to minimise visitor numbers. All visitors were screened for symptoms, had their temperature checked before entering the service and were provided with appropriate personal protective equipment (PPE).

There were appropriate policies and procedures for infection prevention and control (IPC), which were understood and followed by staff. Staff were wearing PPE in-line with government guidelines. There was adequate supply available to staff throughout the home. Staff had completed IPC training which included the safe use of PPE. Staff had regular competency checks for effective handwashing and the donning and doffing of PPE.

The service was clean and tidy. Cleaning tasks were consistently completed. Areas which were regularly touched, including door handles and hand rails were frequently disinfected. Communal areas were arranged to encourage social distancing, there was appropriate spacing between people.

Risk assessments for people living at the service and staff had been completed to promote their safety.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Glen Arun Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.