

St Bartholomews Surgery

Inspection report

292a Barking Road
East Ham
London
E6 3BA
Tel: 02084720669

Date of inspection visit: 24 October 2022
Date of publication: 08/11/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Inspected but not rated



Overall summary

We carried out an unannounced focused inspection at St Bartholomew's Surgery on 24 October 2022. Overall, the practice is rated as good carried forward from the previous inspection.

Safe – Not rated, rating of good carried forward from previous inspection.

Effective – Not inspected, rating of good carried forward from previous inspection.

Caring – Not inspected, rating of good carried forward from previous inspection.

Responsive – Not inspected, rating of good carried forward from previous inspection.

Well-led -Not inspected, rating of good carried forward from previous inspection.

The full reports for previous inspections can be found by selecting the 'all reports' link for St Bartholomew's Surgery on our website at www.cqc.org.uk

Why we carried out this inspection

We carried out this focused inspection to follow up concerns reported to us. The focused inspection looked at parts of the key question safe. The areas we looked at were the prevention and management of infectious diseases, and the management and maintenance of the premises.

How we carried out the inspection

This included:

- Speaking with the practice manager and some staff.
- A review of documents.
- A short site visits.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice had responded to the flood and repaired the damage. However, they had not fully considered and investigated the possible risks to patients and staff of continuing to use the reception administration area.

Although we did not find a breach of regulation, we recommend that the provider **should:**

- Always raise a significant event to promote learning when an incident occurs.

Overall summary

- Always fully consider and investigate the possible health and safety and infectious diseases risks to patients and staff when any incident occurs.
- Always inform the appropriate agencies when there is an incident and a possible risk of spreading of a infectious diseases.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was carried out by a CQC lead inspector who undertook a site visit.

Background to St Bartholomews Surgery

St Bartholomews Surgery is located in at:

292a Barking Road

East Ham

London

E6 3BA

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder.

The practice is situated within the North East London Integrated Care System (ICS) and delivers Personal Medical Services (PMS) to a patient population of about 10,702. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices.

Information published by Public Health England shows that deprivation within the practice population group is in the third lowest decile (three of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 53% Asian, 23% White, 15% Black, 4% Mixed, and 3% Other.

Four of the GP partners work full time at the practice and a fifth partner works part time. One of the full time partners is female. There are two full time practice nurses and two part time healthcare assistants. The clinical staff are supported by a team of administrative, secretarial and receptionist staff, and a full-time practice manager.

The practice is open between 8am to 6.30pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Out of hours appointments are offered by Newham GP co-operative from 6.30pm to 10pm Monday to Friday and 8am to 10pm on a Saturday and Sunday.