

Drake Court Healthcare Limited

# Drake Court Residential Home

## Inspection report

Drake Close  
Bloxwich  
Walsall  
West Midlands  
WS3 3LW

Tel: 01922476060

Date of inspection visit:  
15 January 2021

Date of publication:  
24 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Drake Court Residential Home is a care home registered to provide personal care for up to 29 people. At the time of our visit 22 people were living at the home.

We found the following examples of good practice:

- Visitors had their temperatures taken prior to entering the home and were required to sanitise their hands. Personal protective equipment was available for visitors to use.
- Measures were being put into place to re-introduce visits as soon as practicably possible with the construction of a visiting pod. Whilst visiting had been restricted the provider had ensured people continued to have contact with their family members through video and telephone calls. The management team had maintained regular contact with relatives to keep them informed about the wellbeing of their family member.
- Arrangements had been introduced for staff to appropriately social distance as much as possible, during breaks and staff handovers.
- People who had tested positive for Covid-19 self-isolated in line with current guidance.
- Staff were supported by the management team through periods of anxiety with regular phone calls to check on their wellbeing.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

**Inspected but not rated**

Further information is in the detailed findings below

# Drake Court Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 January 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.