

Speciality Care (UK Lease Homes) Limited

Eden Court

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Eden Court is a care home providing personal and nursing care to 30 people aged 65 and over at the time of the inspection. The service can support up to 45 people.

The care home is purpose built. Bedrooms are situated on both the ground and first floor and have communal lounges and dining room.

We found the following examples of good practice.

Staff were trained on how to keep people safe from the risk of infection and use PPE correctly. Through our observation and discussions with staff, it was clear staff understood their responsibility in infection prevention and control.

New admissions were tested for COVID 19 and the results were known before they were admitted to the home. All new admissions were isolated to their rooms for 14 days.

The home was in national lockdown and closed to visitors at the time of the inspection. However, prior to this the home had implemented changes to reduce the risk of infection transmission. This included visits through an appointment system to manage the flow of visitors and allow time for staff to disinfect areas before and after each visit.

Staff supported people to keep in touch with family and friends through video and phone calls to prevent isolation and promote people's mental wellbeing.

However, some furniture in the communal lounges and equipment required deep cleaning.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Eden Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was promoting safety through the layout of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not always assured the provider was promoting safety through the hygiene practices of the premises. Some communal furniture and equipment required deep cleaning.

We have also signposted the provider to resources to develop their approach.