

I K Macintosh

Eaves Hall Rest Home

Inspection report

Kiddrow Lane
Burnley
Lancashire
BB12 6LH

Tel: 01282772413

Date of inspection visit:
29 April 2021

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12 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 April 2021 and was announced.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following appropriate infection prevention and control procedures to keep people safe.

Further information is in the detailed findings below.

Inspected but not rated

Eaves Hall Rest Home

Detailed findings

Background to this inspection

Eaves Hall Rest Home is a residential care home providing personal care for up to 15 older people and people with mental health support needs. At the time of the inspection, 11 people were living at the home.

We found the following examples of good practice:

Staff had received training in infection prevention and control and how to put on and take off personal protective equipment (PPE) safely. They wore appropriate PPE in line with the Government guidance. Supplies of PPE were available throughout the home and used PPE was disposed of safely.

We found that the home was clean and hygienic. Enhanced cleaning was being completed regularly throughout the home, including areas that were touched frequently, to ensure people were protected as much as possible from the risk of cross infection.

The provider was facilitating visits to people living at the home in line with the Government guidance and there was a designated area where visits could take place safely. Visitors were screened for COVID-19 symptoms on arrival and were required to wear appropriate PPE and maintain social distancing during their visit. Family and friends were required to take a lateral flow (rapid) test before they could enter the home and visiting professionals were required to provide evidence of a negative test result in the previous 72 hours. Staff and people living at the home were being tested regularly, to ensure that appropriate action could be taken if anyone contracted the COVID-19 virus.

Further information is in the detailed findings below.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.