

Brooks Healthcare (Weston) Limited

# Innisfree Residential Home

## Inspection report

12-16 Severn Road  
Weston Super Mare  
Somerset  
BS23 1DN

Tel: 01934621611

Website: [www.innisfreeresidentialhome.com](http://www.innisfreeresidentialhome.com)

Date of inspection visit:  
22 March 2021

Date of publication:  
06 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Innisfree Residential Home is a residential care home providing personal care and accommodation for up to 28 older people, some whom are living with dementia. At the time of the inspection there were 21 living at the service.

We found the following examples of good practice.

Clear procedures were in place for staff and visitors on entry to the service to minimise the risks of COVID-19 transmission. This included taking people's temperatures, completing a declaration form and wearing appropriate personal protective equipment (PPE).

A visiting policy outlined current systems, this was updated regularly. Information was displayed for visitors to explain the procedures in place. The service ensured visitors took a lateral flow test and confirmed the results before allowing visitors to enter the service. A specific area for visitors had been set up which supported social distancing and had ventilation.

There were plentiful supplies of (PPE). Staff had been trained on hand hygiene, infection prevention control and donning and doffing. This is the putting on and taking off of PPE. Posters gave visual guidance. Staff knew when different levels of PPE were required.

Regular COVID-19 testing was carried out for people and staff in line with government guidance. Where people lacked capacity to make specific decisions, appropriate assessments had been conducted.

Staff socially distanced from their colleagues and supported people where possible to maintain social distance. Staff breaks and meals were taken individually and away from people.

Activities had continued. People had been supported to maintain relationships through window visits, video and telephone calls.

The provider had considered how to admit people safely to the service. Rooms were available with a separate entrance to the home to enable the required isolation period to be completed.

The provider had specific risk assessments and policies in place in relation to COVID-19. A contingency plan detailed how the service would respond to an outbreak. Staff were knowledgeable about the different procedures in place.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Innisfree Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 March 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.