

Church Street Practice

Inspection report

Weybridge Primary Care Centre
22 Church Street
Weybridge
KT13 8DW
Tel: 01932504450
www.churchstreetpractice.nhs.uk

Date of inspection visit: 8 August 2023
Date of publication: 05/09/2023

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced focused inspection at Church Street Practice on 8 August 2023. Overall, the practice is rated as good.

Safe - good

Effective - not inspected, rating of good carried forward from previous inspection

Caring - not inspected, rating of good carried forward from previous inspection

Responsive - not inspected, rating of good carried forward from previous inspection

Well-led - not inspected, rating of good carried forward from previous inspection

Following our previous inspection on 31 July 2019, the practice was rated good overall and for all key questions but requires improvement for providing safe services.

The full reports for previous inspections can be found by selecting the 'all reports' link for Church Street Practice on our website at www.cqc.org.uk

Why we carried out this inspection

We carried out this inspection to follow up breaches of regulation from a previous inspection. This inspection was to follow up breaches of regulations 12: safe care and treatment and 18: staffing as identified in our previous inspection. We also reviewed staff immunisation as this was identified as an area for improvement in our previous inspection.

How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Requesting evidence from the provider.
- A short site visit.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- Staff training had been completed in line with practice policy, including safeguarding children and adults and infection prevention and control training.

Overall summary

- Vaccines were appropriately stored, monitored and transported in line with UK Health Security Agency (UKHSA) guidance to ensure they remained safe and effective.
- Blank prescriptions were kept securely, and their use monitored in line with national guidance.
- Staff vaccination was maintained in line with current UKHSA guidance if relevant to role.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Health Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff and undertook a site visit.

Background to Church Street Practice

Church Street Practice is located in Weybridge at:

Weybridge Primary Care Centre

22 Church Street

Weybridge

Surrey

KT13 8DW

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

The practice is situated within the Surrey Integrated Care System (ICS) and delivers General Medical Services (GMS) to a patient population of about 13,350. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices, a primary care network, who work together to provide some services to the community such as weekend and evening appointments with GPs and nurses.

Information published by Office for Health Improvement and Disparities shows that deprivation within the practice population group is in the highest decile (10 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 6% Asian, 89% White, 1% Black, 3% Mixed, and 1% Other.

The age distribution of the practice population mirrors the local and national averages.

There is a team of 9 GPs who provide cover. The practice has a team of 4 nurses, 2 health care assistants and 2 pharmacists. The GPs are supported at the practice by a team of reception/administration staff. The business manager and practice manager provide managerial oversight.

The practice is open between 8am to 6.30pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided 3 mornings a week for pre-booked routine appointments and locally by a GP federation, where late evening and weekend appointments are available. Out of hours services are provided by NHS 111.