

Alphonsus Services Limited

# Florrie Robbins House

## Inspection report

Penhurst Avenue  
Handsworth  
Birmingham  
West Midlands  
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Tel: 01213311817

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10 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Florrie Robbins House is a care home providing accommodation and personal care to up to five people. At the time of our inspection there were four people living at the home.

We found the following examples of good practice.

Care plans considered people's individual risk to COVID-19 and how to support them to self isolate. Where people lacked capacity, plans were made in people's best interests and involved the person, their loved ones and relevant professionals. However, staff were not risk assessed to consider COVID-19 and their individual needs.

Cleaning schedules were enhanced to include high touch areas and two hourly sanitisation of the home.

Staff wore Personal Protective Equipment (PPE) in line with government guidance. Designated areas were available for staff to don and doff PPE.

People's observations, such as blood pressure and oxygen levels, were taken weekly and discussed with the GP in a weekly ward round. This meant staff could monitor any changes in people's health and seek medical support as required.

The provider's policies had been updated to consider the impact of COVID-19. There was a pandemic policy that gave guidance to support the service during this time.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Florrie Robbins House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. Staff were not risk assessed to consider COVID-19 and their individual needs.

We have also signposted the provider to resources to develop their approach.