

Delpin Limited

Eldonian House Care Centre

Inspection report

Eldonian Way
Liverpool
Merseyside
L3 6JL

Tel: 01512982989

Date of inspection visit:
26 January 2022

Date of publication:
18 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Eldonian House Care Centre accommodates 30 people living with dementia in one adapted building. Accommodation includes all single bedrooms with ensuite facilities, two main lounges and a dining room.

We found the following examples of good practice.

The provider had rearranged communal areas and separate activity rooms to provide social distancing and made good use of the space available to them.

The service had an admittance procedure, this included ensuring a recent negative result for COVID-19 had been recorded before admittance was agreed. At the time of the inspection there were two people who were still isolating following a positive result. There had been six further days without a positive result. The provider made the decision to close to further admittances until all service users and staff were testing negative.

There was enough PPE available for staff and visitors. There were PPE stations throughout the home, and bins which were routinely emptied.

Testing was in place for all staff when they commenced their shift. Testing practice was lateral flow test (LFT) twice a week and a polymerase chain reaction (PCR) weekly. These were logged and monitored to make sure the service could monitor any potential outbreaks of COVID-19.

There were large quantities of stock and PPE which was stored in a way which did not always reflect good practice in empty rooms, which could be difficult to access.

Testing identified an outbreak effectively; people were isolated to prevent infection spread and staff were supported to remain at home until clear of infection.

Checks were in place and logs of staff vaccination status including boosters were recorded and monitored.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Eldonian House Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service one hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks were effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was being updated.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We checked the process in place for visitors at the home. The home was currently facilitating visits for essential care givers and for those people on an end of life pathway due to the recent outbreak of COVID-19. The home was due to open to other visitors following their next round of PCR testing providing no other people test positive for COVID-19.

We signposted the provider to resources to develop their approach, for example, consideration of a more appropriate method of storage for PPE and cleaning equipment in the home.