

Mrs Jennifer Grego

Newhaven

Inspection report

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18 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Newhaven is a care home. It provides care for up to four people, all of whom were living with a learning disability or autistic spectrum disorder. At the time of the inspection four people were living in the home.

We found the following examples of good practice.

People were supported to maintain contact with their relatives. This included speaking with their relatives via telephone or video-calling. People were also able to see their relatives in the garden at a safe distance.

There were procedures in place for visitors to the home to minimise the risk of spreading infection. Visitor's temperatures were taken upon arrival, and they were asked a series of questions to ensure they were not symptomatic or had come into contact with anyone who had COVID-19. Personal Protective Equipment (PPE) and hand sanitiser were available for staff to use upon arrival.

At the start of the pandemic, some people were anxious about staff wearing masks. One member of staff told us how they drew smiley faces on their masks to help people feel less anxious about staff wearing masks.

The service was clean throughout and free from clutter which made it easier for staff to clean. Additional cleaning of high touch points such as door handles and light switches was carried out at regular intervals.

Staff were observed to be wearing masks and additional PPE such as aprons and gloves where social distancing could not be maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newhaven

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

There were no risk assessments in place for people who sometimes refused testing. The registered manager told us they would contact the local authority for advice on this.

We have also signposted the provider to resources to develop their approach.