

Croftwood Care UK Limited

Hourigan House Residential Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hourigan House Residential Care Home is a residential care home providing accommodation for people who require personal care to 37 people at the time of the inspection. The service can support up to 40 people.

We found the following examples of good practice.

- •All visitors temperatures were taken to help screen people for COVID-19.
- The home was taking part in regular COVID testing.
- •A pod had been constructed with a Perspex screen for visitors to use when this was allowed. This pod had a separate entrance which meant that visitors did not need to go through the home, which reduced risk.
- People were supported to maintain regular contact with loved ones through video calls, telephone calls and visits at the window.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated

Further information is in the detailed findings below.



Hourigan House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.