

Hantona Ltd

The Old Rectory Nursing and Residential Home

Inspection report

56 High Street
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Swanage
Dorset
BH19 3HB

Tel: 01929425383

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26 October 2020

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11 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Old Rectory Nursing and Residential Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided.

The home is registered to accommodate up to 34 people. At the time of our inspection there were 31 older people living there.

We found the following examples of good practice:

People were admitted into the home safely.

The home had a clear visiting protocol for people, staff and professionals. Information about this was prominently displayed at the entrance with reminders around the home. Relatives had received a letter informing them of the process.

Where people were anxious about PPE the home had talked them through the reasons why it was needed and provided reassurance. This was revisited with people if needed.

The home was visibly clean throughout and uncluttered. The cleaning schedule included general cleaning and advanced cleaning for high touch point areas such as light switches, handrails and door handles. Specialist cleaning products were used to minimise the risk of infection. Management spot checks were conducted to ensure infection prevention and control compliance.

Management had identified an area of the home that could be used to safely isolate people should they experience an outbreak. The home were regularly testing residents and staff in accordance with the government's new testing programme. The home has been Covid-19 free so far.

People were actively encouraged to use the outdoor space and join in with activities. These were conducted in line with social distancing guidelines. The home understood the importance of helping people to maintain their mental and physical wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service operated good practices in relation to infection prevention and control.

Inspected but not rated

The Old Rectory Nursing and Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.