

The Finchampstead Surgery

Inspection report

474 Finchampstead Road
Finchampstead
Wokingham
Berkshire
RG40 3RG

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www.finchampsteadsurgery.nhs.uk

Date of inspection visit: 14 June 2019

Date of publication: 09/08/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Overall summary

We carried out an announced focused inspection at Finchampstead Surgery on 14 June 2019. This inspection was carried out due to the commission receiving information of concern. This report covers our findings in relation to those concerns.

The full comprehensive report on the previous inspections can be found by selecting the 'all reports' link for Finchampstead Surgery on our website at .

The practice is rated as good overall. We did not rate the practice following this focused inspection.

Our key findings were as follows:

- Patients' needs were assessed, and care and treatment was delivered in line with current legislation, standards and evidence-based guidance supported by clear pathways and tools.

- Staff worked together and with other organisations to deliver effective care and treatment.

However, the provider should:

- Ensure all patients with a Do Not Attempt Cardio-pulmonary Resuscitation order in place have an initial assessment fully documented.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team also included a GP specialist advisor.

Background to The Finchampstead Surgery

The Finchampstead Surgery is located within a purpose-built medical centre which was first opened in the 1960's. The building was extended during the 1980's.

The practice holds a General Medical Services (GMS) contract to deliver services. (A GMS contract is a contract between NHS England and general practices for delivering general medical services and is the commonest form of GP contract). The practice is approved for training qualified

doctors who wish to become GPs. Approximately 16,000 patients are registered at the practice. The numbers of patients registered within the age groups 5 to 19 and 40 to 69 is higher than the national average. Data shows very little income deprivation amongst the local population.

All services are delivered from: Finchampstead Surgery, 474 Finchampstead Road, Finchampstead, Wokingham, Berkshire, RG40 3RG.

Out of hours services are provided by Westcall. The out of hours service is accessed by calling 111. There are arrangements in place for services to be provided when the surgery is closed and these are displayed at the practice and in the practice information leaflet.