

Serenity Homes Limited

# Edgcumbe Lodge Care Home

## Inspection report

35 Overhill Road  
Downend  
Bristol  
BS16 5DS

Tel: 01179568856

Date of inspection visit:  
05 November 2020

Date of publication:  
02 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Edgecumbe Lodge Care Home provides accommodation and personal care for up to 21 older people, including some who are living with dementia. Sixteen people were living at the service at the time of our inspection.

We found the following examples of good practice.

- Staff greeted visitors and carried out checks to reduce risk and avoid the potential spread of infection. Personal protective equipment was provided to visitors if needed, and they were supported to follow the provider's infection prevention and control procedures.
- People had been supported to keep in touch with families. Visits had recently been suspended, but staff assisted people to make phone and video calls. Visits had been taking place in the open, but a plan was in place to install a semi-permanent marquee for visits as the weather became more inclement.
- Staff worked only one on floor of the service to reduce the risk of spreading infection. When agency staff were used, they worked at the service for several days to ensure they knew people well and did not work at any other care home.
- Staff wore appropriate personal protective equipment (PPE). Sufficient supplies of PPE were in place. Staff had received training in infection prevention and control measures and were confident in the safe use of PPE.
- The provider was supportive towards staff who were at high risk because of existing health conditions. Staff were supported financially when they were not able to be at work and the provider gave financial enhancements and bonuses.
- The provider was aware of current admissions guidance, and ensured this was followed within the service. Staff worked closely with other agencies and health professionals to ensure people were safe and their needs were met.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that people were protected by the prevention and control of infection.

**Inspected but not rated**

# Edgecumbe Lodge Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The inspection took place on 5th November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.