

Lifeways Community Care Limited

Wycar Leys Bulwell

Inspection report

Snape Wood Road
Bulwell
Nottingham
Nottinghamshire
NG6 7GH

Tel: 01159762111

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09 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wycar Leys Bulwell is a residential care home that provides accommodation and nursing or personal care for up to 22 people. At the time of the inspection there were 20 people living at the service. The service specialises in caring for young adults and people with learning disabilities, mental health issues, physical disabilities and autism spectrum disorders.

We found the following examples of good practice.

On arrival, there was a central area for staff and visitors to apply personal protective equipment (PPE) accessed from the garden, prior to entering the home. Visitors had no contact with other residents and minimal contact with care home staff because they were asked to enter the home through a back door. The visits were taking place in people's bedrooms or a spare, spacious room.

People and staff were assessed twice daily for the development of a high temperature. There was a prominent signage for staff and people to remind them of frequent hand washing and sanitising.

Staff were allocated to work in one of the three areas which minimised movement across the homes. Staff had ample supplies of PPE and we observed them using it correctly, as per the government's guidance. Staff were encouraged to take breaks in a staff room one at a time to ensure social distancing. Staff were taking Lateral Flow Test to screen for COVID- 19 before every shift.

The home was clean. Team leaders and the management team performed regular checks on cleaning and staff compliance with PPE. The management team performed infection control audits and had made improvements following issues they had identified.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wycar Leys Bulwell

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider followed the government's guidance on visiting in care homes. The visits were facilitated in a way that reduced the risk of catching and spreading infections.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.