

HICA

Raleigh Court - Care Home

Inspection report

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02 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Raleigh Court – Care Home is a care home providing personal care for up to 57 older people, some of whom may be living with dementia. There were 49 people living at the service at the time of the inspection.

We found the following examples of good practice.

Visits were arranged in line with government guidance. Some relatives were supported to be essential care givers.

Staff were wearing personal protective equipment (PPE) in line with government guidance.

People and staff were part of a regular testing programme and this was monitored.

Staff had received training in infection prevention and control (IPC). A new IPC champion had been appointed and was due to attend additional training.

Staff had received the COVID-19 vaccination as a condition of their deployment.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Raleigh Court - Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Essential care givers were not following enhanced testing in line with guidance. The provider took action after the inspection to address this.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some maintenance issues were identified during the inspection. The provider took immediate action, producing an action plan and resolving some issues immediately.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.