

Family First Residential Care Homes Ltd

Bings Hall

Inspection report

Chelmsford Road
Felsted
Dunmow
Essex
CM6 3EP

Tel: 01371820544

Date of inspection visit:
26 January 2021

Date of publication:
11 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bings Hall is a residential care home, providing personal and nursing care for up to 17 older people. The service accommodates people across two floors, which has separate adapted facilities. On the day of our inspection there were 15 people living at the service.

We found the following examples of good practice.

The provider carries out testing for people living in the service and the staff as per government guidance. A designated area for testing had been set up. This was close to the reception however, away from residential or living areas.

A new conservatory had been built to expand the shared living area and provide extra space for social distancing.

Person specific risk assessments, were seen at the home. These risk assessments directed staff to care for people who had limited mental capacity, and supported those that could be affected by the impact of personal protective equipment, causing fear and anxiety.

All cleaning and laundry processes were clearly documented and monitored by the registered manager, to ensure compliance with the hygiene and safety measures in place at the home.

Staff members stated they felt safer at Bings Hall than anywhere else due to the infection control measures that had been introduced by the manager in March 2020.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bings Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced 24 hours before our visit due to lockdown visiting restrictions.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.