

Albion Mount Medical Practice

Inspection report

47 Albion Street
Dewsbury
West Yorkshire
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced focused inspection at Albion Mount Medical Practice on 20 March 2019. The practice was previously inspected on 6 June 2018, when the practice received a rating of good overall, with a rating of requires improvement for providing safe services. This inspection was carried out to review the changes and improvements made by the practice since our previous inspection.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

We have rated this practice as good overall, with the key question of safe now rated as good.

We concluded that:

- The practice had reviewed their arrangements for emergency equipment held at the branch site of the practice, and had purchased a defibrillator. In addition, a risk assessment had been carried out in relation to the range of emergency drugs held, and a decision made to maintain the current stock.
- There were processes underway to carry out Disclosure and Barring Service (DBS) checks for all non-clinical staff. New recruits would receive DBS checks prior to appointment in the future.
- Information from staff in relation to their immunisation status was being sought, with a view to offering staff any outstanding vaccinations and immunisations.
- The practice had revised their processes for the identification and support of carers. We saw that 53 carers had been identified. This equated to 1% of the practice population.

However, we also found that:

- The arrangements for managing staff security at the main site had not yet been addressed. The practice told us they were reviewing and costing a number of options.

The area where the provider **should** make improvements is:

- Maintain oversight of potential risk to staff security in light of the layout of the main site of the practice, and take steps to mitigate any risks.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Our inspection team

Our inspection team was carried out by a Care Quality Commission (CQC) inspector.

Background to Albion Mount Medical Practice

Albion Mount Medical Practice is located at 47 Albion Street, Dewsbury WF13 2AJ. The practice has a branch site, Mountain Road Surgery, located at 111 Mountain Road, Thornhill, Dewsbury WF13 2QJ. We did not visit the branch site during this inspection.

The website for the practice is www.albionmountmedicalpractice.co.uk. There are currently 6,558 patients registered on the practice list.

The practice provides Personal Medical Services (PMS) under a locally agreed contract with NHS England. Both premises have parking available on site. Patient consulting rooms and waiting areas are located on the ground floor at both sites, and premises are accessible to patients with mobility difficulties.

A pharmacy is attached to the main practice premises, which is owned by one of the partners.

The Public Health National General Practice Profile shows that around 34% of the practice population are of black or other ethnic minority origin. The level of deprivation within the practice area is rated as three, on a scale of one to ten. Level one represents the highest level of deprivation, and level ten the lowest.

People living in more deprived areas tend to have greater need for health services.

The age/sex profile of the practice population is largely in line with local and national averages. The average life expectancy for patients at the practice is 77 years for men and 81 years for women, compared to the CCG averages of 78 years and 81 years respectively, and the national averages of 79 years and 83 years respectively.

The practice offers a range of enhanced services which include minor surgery and childhood vaccination and immunisation.

There are three GP partners, one female and two male. At the time of our inspection a further female GP was due to join the practice at the beginning of April as a salaried/sessional GP with a view to becoming a partner in the future. There is one advanced nurse practitioner, three practice nurses and one healthcare assistant, all of whom are female. The practice also has access to clinical pharmacy support, provided by an external private company.

The clinical team is supported by a practice manager, deputy practice manager and a range of administrative, reception and secretarial staff. Staff, with the exception of the practice manager work across both sites.

The practice is a training practice, enabling it to provide placements for medical students seeking to gain experience of working in general practice. At the time of our visit one of the GP partners was approaching the end of their training to become a GP trainer, which would enable to practice to offer placements to fully qualified GPs wishing to specialise in general practice.

The practice opening hours are:

Overall summary

Albion Mount Surgery:

Monday to Friday 8am to 6.30pm

Mountain Road Surgery:

Monday 8am to 1pm

Tuesday 8am to 6.30pm

Wednesday 8am to 4pm

Thursday 8am to 12.30pm

Friday 8am to 4pm.

Albion Mount Surgery is registered with the CQC to provide the following regulated activities:

- Diagnostic and screening procedures
- Treatment of disease, disorder or injury
- Surgical procedures
- Family planning
- Maternity and midwifery services

When the practice is closed patients are able to access out of hours care provided by Local Care Direct, which can be accessed by calling the surgery telephone number, or by calling the NHS 111 service.

When we returned to the practice we saw that the ratings from the previous inspection were displayed, as required in the practice premises and on the website.

Overall summary