

Liberty Healthcare Solutions Limited

Vale Court Care Home

Inspection report

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Tel: 01625417800

Date of inspection visit:
12 November 2020

Date of publication:
04 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Vale Court is a residential care home providing personal and nursing care to 51 people aged 65 and over at the time of the inspection. The service can support up to 59 people. The service accommodates people across two separate floors, each of which has separate adapted facilities. One of the wings specialises in providing care to people living with dementia.

We found the following examples of good practice.

Systems were in place to screen visitors for symptoms of Covid-19. Relatives confirmed they were required to wear facemasks when visiting their loved ones. When face to face visits couldn't be supported, people kept in touch with friends and family using video and phone calls.

People were supported to self isolate upon admission to Vale Court. Staff described how they provided additional support during this time to ensure people's emotional and nutritional needs were met. One person told us they had chosen to shield within the home and confirmed they felt well cared for and had access to everything they needed.

Staff wore appropriate personal protective equipment (PPE) and confirmed they had access to adequate supplies. Staff were also able to describe what PPE had to be worn and under what circumstance. People receiving care and relatives also confirmed staff wore PPE.

People living at the service and staff members had access to regular Covid-19 testing.

The registered manager had ensured staff were deployed to work in designated parts of the home. This helped to protect people from the risk of infection.

Vale Court had appointed infection control leads. Their role was to undertake daily health checks on staff and to share any changes in local or national guidance with their colleagues.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Vale Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.