

Mr & Mrs S Brown

Moorfield House

Inspection report

Moorfield House
132 Liverpool Road, Irlam
Manchester
Greater Manchester
M44 6FF

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03 June 2016

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Tel: 01617753348

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Ratings

Overall rating for this service

Requires Improvement ●

Is the service safe?

Requires Improvement ●

Summary of findings

Overall summary

This was an unannounced inspection carried out on the 03 June 2015. At our previous inspection undertaken on 09 October 2015 and 18 February 2016, we identified breaches of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 in relation to the safe management of medication. As a result, we took enforcement action in relation to these concerns and the home was served with a warning notice. As part of this unannounced focused inspection we checked to see that improvements had been implemented by the service in order to meet legal requirements.

This report only covers our findings in relation to those requirements. You can read previous inspection reports, by selecting the 'all reports' link for Moorfield House on our website at www.cqc.org.uk.

Moorfield House is registered to provide accommodation and personal care to up to 33 people. The home is located in Irlam, on the corner of Moorfield Road and Liverpool Road, close to local shops and bus routes.

There was a registered manager in place. A registered manager is a person who has registered with the Care Quality Commission to manage the service and has the legal responsibility for meeting the requirements of the law; as does the provider.

During this inspection, we found that although improvements had been made in the safe handling of medicines within the home, improvements still needed to be made. At the previous visit, we found that some people had ran out of stocks of medicine and that medication was not always given as prescribed. Medicine Administration Record Sheets (MARS) were not always completed fully.

On the day of this inspection there were 33 people living in the home and we checked the medicines and records for five people living at the home. The five people had a full supply of medicines in the home at the time of the inspection.

Although clear improvements had been made we found that medicines were not always given as prescribed by the doctor. One person who was prescribed a shampoo from their doctor to be used twice a week had their MARS signed daily. A second person was not given their blood pressure tablet for seven days out of 19 as it had been declined by the person, or they were sleeping. The same person regularly refused most of their medicines; however there was no record of staff asking for the doctor to review.

We saw one night time medication had been incorrectly signed as given on the day of our inspection, because the dose was not due until that evening.

This is a continued breach of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014, safe care and treatment, because the provider did not have appropriate arrangements in place to manage medicines safely. You can see what action we told the provider to take at the back of the full version of the report.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Not all aspects of the service were safe. We found although improvements had been made in the safe handling of medicines within the home, improvements still needed to be made.

We found that medicines were not always given as prescribed by the doctor.

To improve the rating for 'Safe' the service must demonstrate consistent good practice over time. During this inspection we only looked at aspects relating to the breach of regulations, rather than looking at the whole question relating to 'safe.' We will review this during our next planned comprehensive inspection .

Requires Improvement ●

Moorfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection at Moorfield House on the 03 June 2016. This inspection was undertaken to ensure that improvements that were required to meet legal requirements had been implemented by the service following our last inspection on 18 February 2016.

We inspected the service against one of the five questions we ask about services during an inspection, which were not meeting legal requirements, in this case, 'Is the service safe.'

The inspection was undertaken by one adult social care inspector and one pharmacy inspector. Before the inspection, we reviewed all the information we held about the home. We reviewed statutory notifications and safeguarding referrals. We also reviewed the action taken by the provider following our previous inspection, who wrote to us explaining what action the service had taken to meet legal requirements.

Is the service safe?

Our findings

At our previous inspection undertaken on 09 October 2015 and 18 February 2016, we identified breaches of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. This related to safe care and treatment in respect of the safe management of medication. As a result, we took enforcement action in relation to these concerns and the home was served with a warning notice. As part of this unannounced focused inspection we checked to see that improvements had been implemented by the service in order to meet legal requirements.

We found although improvements had been made in the safe handling of medicines within the home, improvements still needed to be made. At the previous visit, we found that some people had ran out of stocks of medicine and that medication was not always given as prescribed. Medicine Administration Record Sheets (MARS) were not always completed fully.

On the day of this inspection, there were 33 people living in the home and we checked the medicines and records for five people during the inspection. The five people had a full supply of medicines in the home at the time of the inspection. We spoke with the clinical lead and one senior member of care staff with responsibility for administering medicines. The Clinical lead informed us that staff were now able to administer medicines during the night if needed as they had received training enabling them to do so. The home had produced additional documents to guide staff on when and how to administer when required medicines. We also saw they had introduced body maps to direct staff on where a cream should be applied.

Although clear improvements had been made we found that medicines were not always given as prescribed by the doctor. One person who was prescribed a shampoo from their doctor to be used twice a week had their MARS signed daily. A second person was not given their blood pressure tablet for seven days out of 19 as it had been declined by the person, or they were sleeping. The same person regularly refused most of their medicine,; however there was no record of staff asking for the doctor to review.

We saw one night time medication had been incorrectly signed as given on the day of our inspection, because the dose was not due until that evening.

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This section is primarily information for the provider

Action we have told the provider to take

The table below shows where regulations were not being met and we have asked the provider to send us a report that says what action they are going to take. We did not take formal enforcement action at this stage. We will check that this action is taken by the provider.

| Regulated activity | Regulation |
|--|---|
| Accommodation for persons who require nursing or personal care | Regulation 12 HSCA RA Regulations 2014 Safe care and treatment Because the provider did not have appropriate arrangements in place to manage medicines safely. |