

Worcestershire County Council

Worth Crescent

Inspection report

35 Worth Crescent
Stourport On Severn
Worcestershire
DY13 8RR

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Date of inspection visit:
14 February 2022

Date of publication:
23 February 2022

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Worth Crescent provides respite accommodation and for up to 10 people, who have a learning disability. At the time of our inspection there were five people using the service.

We found the following examples of good practice.

The communal areas were spacious which supported people to maintain social distancing to minimise risk of the potential spread of Covid-19.

People's individual risks were reviewed for outings, this ensured they could maintain their safety when participating in their external activities and interests.

Systems were in place to ensure staff received up to date guidance and training to ensure they continued to meet government guidelines for safe infection control practices to reduce the risk of cross infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Worth Crescent

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February 2022 and was announced. We contacted the service on 10 February 2022 to announce our inspection for 11 February 2022, however the provider was unable to accommodate the inspection for that date.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- As this was a respite service, people did not always have regular friends or family visit. However the provider had systems in place, to maintain people's safety should they wish to see family or friends during their stay.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.