

North Northamptonshire Council

Pine Lodge

Inspection report

Motala Close
Danesholme
Corby
NN18 9EJ

Tel: 01604364150
Website: www.northnorthants.gov.uk

Date of inspection visit:
25 January 2022

Date of publication:
04 February 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Pine Lodge Care is a residential home providing personal care providing short term breaks and respite care for up to 12 people. The service supports autistic people, and those with physical and/or learning disability. At the time of the inspection there were two people in residence.

We found the following examples of good practice.

Professionals visitors which included health care professionals and maintenance staff were required to evidence a negative LFD test for COVID-19. In addition, visitors were required to provide evidence they had received both doses of a COVID vaccination. Where people were medically exempt from vaccination, evidence of medical exemption was required.

The nature of the service in providing short term breaks and respite care, meant visits by family members were very infrequent. Where family members did visit they were required to evidence a negative LFD test. Visitors were encouraged to visit within the person's bedroom, or large communal room or take their relative out of the home.

All visitors were required to wear a mask, additional Personal Protective Equipment) PPE such as gloves and apron were also available for use by visitors.

We saw PPE was accessible within the home and staff used it in accordance with the most up to date guidance. Information about the correct use of Personal Protective Equipment PPE and handwashing guidance was displayed throughout the home.

Family members were contacted prior to their relative accessing the service for respite care 24 hours prior to their arrival. Information was gathered about the person's health and wellbeing, and family members were encouraged to carry out an LFD test prior on their relative prior to arriving at Pine Lodge. Information was also gathered as to the person's vaccination status. The needs of people using the service meant due to the invasive nature of testing, many were unable to take part in routine testing.

People's health and welfare was monitored throughout their respite stay, which included the taking of their temperature with a digital thermometer. People's potential risk of COVID-19 had been assessed.

Staff engaged with a programme of regular testing according to government guidance.

Cleaning schedules and recording documents had been designed specifically for each area of the home. Bedrooms were thoroughly cleaned upon people's discharge and signage displayed to show the room had been cleaned and had been prepared for the next occupant.

Offices had signage detailing the maximum number of occupants at any one time to support social distancing.

Signage throughout the home reminded staff and visitors of the importance of hand hygiene and infection control measures.

A risk assessment for COVID-19 had been undertaken and was regular reviewed in line with changes in government guidance and legislation and had considered new variants of COVID.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Pine Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.