

Shipley Hall Limited

# Shipley Hall Nursing Home

## Inspection report

The Field  
Shipley  
Heanor  
Derbyshire  
DE75 7JH

Tel: 01773764906

Date of inspection visit:  
07 December 2020  
18 December 2020

Date of publication:  
02 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Shipley Hall Nursing Home specialises in providing nursing and personal care for up to 30 older people with a range of age-related conditions including frailty and dementia. At the time of inspection there were 16 people living in the service.

We found the following examples of good practice.

- Safe arrangements were in place for visitors to the service including health professionals, and relatives when it was safe to do so. This included a temperature check, hand sanitisation, appropriate personal protective equipment (PPE) and questionnaire. A booking system was in place for family visits which ensured these could be managed safely.
- Enhanced cleaning and disinfection of all areas of the service took place with approved cleaning products to reduce the risk of infection spread.
- There was plenty of PPE including masks, gloves, aprons and hand sanitiser available. Staff routinely wore additional PPE including visors, hair cover and gowns. Staff had received training in infection prevention and control, and the use of PPE. All of these measures helped keep people and staff safe.
- PPE stations were located in and near people's rooms for staff to easily access when they were supporting people. PPE was disposed of in clinical waste bins. Processes were in place for this to be managed safely.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if any positive test results were received.
- Furniture in communal areas had been moved to support social distancing. There were several lounge areas for people to choose from. Staff had a separate changing area and room to have their breaks in. These measures assisted with social distancing and helped keep everyone safe.
- There was a stable staff team who did not work in any other care settings. This meant the risk of cross infection between services was reduced.
- Infection prevention and control audits took place and action plans were developed to follow up on any required actions. This ensured the registered manager had effective oversight of all aspects of infection control.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Shipleigh Hall Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

A visit to the service took place on 7 December 2020 and a follow up video call was undertaken with the registered manager on 18 December 2020.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.