

Uplands Care Home Limited

Uplands Nursing Home

Inspection report

43 Upland Road
Selly Park
Birmingham
B29 7JS

Tel: 01214713816

Date of inspection visit:
17 November 2020

Date of publication:
14 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Uplands Nursing Home is a care home providing personal and nursing care to up to 38 people. At the time of our inspection there were 25 people living at the home.

We found the following examples of good practice.

People who moved to the home were accommodated in rooms where window visits could take place, whenever possible. This meant that people who were self-isolating could maintain relationships safely whilst settling in to their new environment.

People who had tested positive for COVID-19 were being supported by a specific carer who also ensured their room was clean. The senior housekeeper had developed detailed cleaning schedules for the care staff to support with this task and help minimise the spread of infection.

The provider had developed visiting risk assessments and care plans for people. This meant that people's individual support needs had been considered for when loved ones were able to visit in the future.

Staff were observed wearing personal protective equipment (PPE) correctly and were able to explain how this was used in line with current guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Uplands Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.